

# FREQUENTLY ASKED QUESTIONS

## What phones are compatible?

Apple iOS & Android Smartphones

## Does the app work offline?

Yes! We know that the signal in festival fields can be patchy at best - which is why all our on site features are built to work offline seamlessly. The app refreshes with any new updates as soon as the handset gets signal or wifi. Our video and audio features do require signal to stream.

## How storage intensive are BOMA apps?

Whilst packed to the rafters with engaging content, our apps are also built to require very little storage, so they won't fill your phone up or slow it down.

## What is the lead time once I decide to collaborate with BOMA?

For the unbranded interface - immediately after the agreement is signed.

For your design skins and content, this all depends on what design and copy assets you have and your requirement, but our development team are a highly efficient bunch.

After the first consultation meeting, the BOMA team will have a good idea of the schedule for implementation.

Untested new features that haven't been listed here will require a little more time.

## Am I able to access technical support when I need it?

The BOMA team are here for you, even during set up and live show days.

## Can I charge my audience for the app?

Yes you can, but most festivals are keen to give the app away to their audience because it's a powerful communication tool.

Costs to sell your app include 35% fee (20% for 2021) to App Store or Google Play and then labour costs for the BOMA developer team to implement.

## Get in touch

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